



Lab Results Release Policy

At Reverent Women's Health, we are committed to transparency, patient autonomy, and thoughtful, personalized care. This policy outlines how laboratory results are shared and communicated.

1. General Approach

We support timely patient access to health information. In some cases, your lab results may be released directly to your patient portal (including external systems such as Epic) as soon as they are available.

2. Timing of Results

Routine lab results may be released automatically once finalized

Sensitive or complex results (including hormonal panels, genetic testing, or results requiring clinical interpretation) may be held briefly to allow the provider time to review before release.

3. Provider Review & Interpretation

While results may be visible in your portal quickly, they are not considered complete until reviewed by your provider. We will follow up with:

- A message through our communication platform
- A phone call (if results are urgent or require discussion)
- A scheduled visit if deeper interpretation is needed

4. Important Considerations

Seeing results without context can sometimes feel confusing or concerning. Not all "abnormal" values indicated a problem.

Please allow time for provider review before drawing conclusions or seeking

outside interpretation.

If you have not heard from us within 3-5 business days, you are welcome to reach out.

5. Urgent or Critical Results

Any urgent findings will be communicated directly by our team as soon as possible. We do not rely solely on portal release for important or time-sensitive information.

6. Coordination of Care

If you receive care through multiple health systems, your results may appear in more than one portal. We encourage you to keep all providers informed to support coordinated, whole-person care.

7. Questions & Support

We are here to walk alongside you. If you have questions about your results, please contact our office so we can provide thoughtful guidance and next steps.